Global AI Website Terms of Use

Welcome to <u>Global.Al</u> (the "**Website**"). The Website is owned and operated by Global Al Inc. and by other companies in our group, such as Global Al Services Inc., and Global Al Ro Ltd. and Global Al IT Inc. ("**Global Al**", "we" and "our"). Please carefully read the following terms and conditions (the "**Terms**" or "**Terms of Use**"). The Terms constitute a binding agreement between you and Global Al. By entering, visiting, or by using the Website in any manner, you indicate your acceptance of these Terms. If you do not agree to these Terms, you may not access the Website or use it in any manner. The Website is not directed at users under the age of 18.

About the Website

The Global AI website provides information about our solutions and products. It also provides general information regarding Global AI, an AI-based platform that delivers a cutting-edge solution built for businesses planning AI transformation, who are security-conscious and operate across multi-environment infrastructures.

Some sections of the Website allow you to contact us, schedule demo's and submit inquiries. The Website's contents are presented for informational purposes only and are not intended as consultation of any kind.

Acceptable Use of the Website

When using the Website, you must refrain from –

- Breaching these Terms or any other applicable rules and instructions that we may provide.
- Interfering with, burdening or disrupting the functionality of the Website.
- Breaching the security of the Website or identifying any security vulnerabilities in it.
- Knowingly and intentionally providing and erroneous or malicious information;
- Circumventing or manipulating the operation, or functionality of the Website, or attempting to enable features or functionalities that are otherwise disabled, inaccessible or undocumented on the Website.
- Using or launching any automated system to collect and compile content from the Website.
- Displaying the Website or any part thereof in an exposed or concealed frame, or linking to elements or portions of the Website.
- Displaying content from the Website in any way which may alter the content or its design.
- Impersonating any person or entity, or making any false statement pertaining to your identity, employment, agency or affiliation with any person or entity.
- Collecting, harvesting, obtaining or processing personal information of or about other users of the Website.
- Linking to the Website from web pages that contain pornographic content or content that is unlawful or encourages prohibited activity such as racism or wrongful discrimination.
- Engaging in any activity that constitutes a criminal offense or gives rise to civil liability or violating any applicable law.

 You may not access or use the Website in order to develop or create a similar or competitive product or service of Global AI.

WE MAY EMPLOY TECHNOLOGICAL MEASURES TO DETECT AND PREVENT FRAUDULENT OR ABUSIVE USE OF THE WEBSITE.

Intellectual Property

The intellectual property rights associated with the Website, including copyrights, trademarks, trade names, patents, trade secrets, work methods and processes, and any other right, are the sole property of Global AI or its third-party licensors. These rights apply, among others, to information, articles, images, content, graphic design, data and its processing, the Website's "look and feel", computer code and any other detail concerning its operation.

You are not allowed to copy, duplicate, distribute, sell, make available, market and translate any information, including trademarks, images, pictures, texts, and computer code from the Website, without Global Al's explicit prior and written consent.

Trademarks featured on the Website (whether registered or not) are the sole property of Global AI and/or its third-party licensors. You may not use them without our prior written consent.

<u>Links</u>

The Website may contain links to content published on other websites provided by third parties. We do not operate or monitor these websites and content. You may find these websites, or the information and content posted there, objectionable or not compatible with your requirements. By linking to a certain website, we do not endorse, or sponsor its content, or confirm its accuracy, credibility, authenticity, reliability, validity, integrity, or legality. We assume no responsibility or liability for such third-party websites or content, or their availability, or for any transactions or dealings made between you and such third-party websites.

Privacy

We respect your privacy. Global AI Website Privacy Policy is available <u>here</u> and is hereby incorporated by reference to and forms an integral part of these Terms.

Changes and Availability

From time to time, we may change the Website's structure, layout, design or display, as well as the scope and availability of the information and content therein, without prior notice. Changes of this type in their very nature may result in glitches or cause inconvenience of some kind.

YOU AGREE AND ACKNOWLEDGE THAT WE DO NOT ASSUME ANY RESPONSIBILITY WITH RESPECT TO, OR IN CONNECTION WITH THE INTRODUCTION OF SUCH CHANGES OR FROM ANY MALFUNCTIONS OR FAILURES THAT MAY RESULT THEREFROM.

The availability, quality and functionality of the Website depends on various factors, including communication networks, and the quality of broadband/cellular/Wi-Fi network connectivity, which are provided by third parties, at their responsibility. These factors are not fault-free.

WE DO NOT WARRANT THAT THE WEBSITE WILL OPERATE WITHOUT DISRUPTION, ERRORS OR INTERRUPTIONS, OR THAT IT WILL BE ACCESSIBLE, OR AVAILABLE AT ALL TIMES OR IMMUNE FROM ERRORS, GLITCHES OR UNAUTHORIZED ACCESS.

Contacting us

You have various ways of contacting us through the Website and other communication channels. However, following any such communications, we are not under any obligation to make engagements or business arrangements with you, partner with you, provide any products or services to you, engage in any present or future marketing activities or engage in any discussions or negotiations with you.

When you contact us, you give us a worldwide, free, unlimited, sub-licensable license to use the information you convey to our business needs. Hence, it is advisable to refrain from sending us any information you deem to be commercially sensitive or valuable through the website.

Age Restriction and Eligibility

If you are under the age of 18, you may not use the Website in any way. By using or accessing the Website, you declare that you are 18 years of age or older.

Disclaimer of Warranty

YOU ACKNOWLEDGE AND AGREE THAT THIS WEBSITE IS BEING PROVIDED FOR USE "AS IS" AND "WITH ALL FAULTS". YOU WILL HAVE NO PLEA, CLAIM OR DEMAND AGAINST GLOBAL AI OR ITS OFFICERS, DIRECTORS, SHAREHOLDERS, EMPLOYEES, SUB-CONTRACTORS AND AGENTS ("STAFF"), IN RESPECT OF THE WEBSITE'S FEATURES, CONTENT, LIMITATIONS OR COMPATIBILITY WITH YOUR NEEDS. YOUR USE OF THE WEBSITE AND THE INFORMATION CONTAINED WITHIN THE WEBSITE, IS AT YOUR FULL AND EXCLUSIVE RISK. WE DISCLAIM ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, COMPATIBILITY, SECURITY OR ACCURACY. YOU HEREBY ACKNOWLEDGE AND BEAR ALL RESPONSIBILITY, RISKS, DAMAGES AND LOSS THAT MAY BE RESULTED OF USING THE WEBSITE.

GLOBAL AI DOES NOT WARRANT, AND HEREBY DISCLAIMS ANY WARRANTIES, EITHER EXPRESS OR IMPLIED, WITH RESPECT TO THE ACCURACY, ADEQUACY OR COMPLETENESS OF THE WEBSITE, INFORMATION, REPORTS AND CONTENT OBTAINED FROM THE WEBSITE OR LINKS TO OTHER WEBSITES.

ANY INFORMATION AVAILABLE ON THE WEBSITE SHOULD NOT BE CONSTRUED AS A RECOMMENDATION OR AS PROFESSIONAL ADVICE TO MAKE A DECISION ON LEGAL OR PROFESSIONAL MATTERS. YOU WILL BEAR FULL RESPONSIBILITY FOR ANY DECISION MADE IN RELIANCE UPON THIS WEBSITE AND ITS CONTENTS.

Limitation of Liability

TO THE GREATEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, GLOBAL AI, ITS EMPLOYEES, OR ANYONE ON ITS BEHALF SHALL NOT BE LIABLE TO YOU, FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, STATUTORY, INCIDENTAL OR CONSEQUENTIAL DAMAGE, OR ANY SIMILAR DAMAGE OR LOSS, INCLUDING LOSS OF PROFIT AND LOSS OF DATA, COSTS, EXPENSES AND PAYMENTS, EITHER IN TORT (INCLUDING NEGLIGENCE), CONTRACT, OR IN ANY OTHER FORM OR THEORY OF LIABILITY, ARISING FROM, OR IN CONNECTION WITH THE WEBSITE, ITS CONTENT, THE USE OF, OR THE INABILITY TO USE THE WEBSITE, OR FROM ANY FAILURE, ERROR, OR BREAKDOWN IN THE FUNCTION OF THE WEBSITE, OR FROM ANY FAULT, OR ERROR MADE BY OUR STAFF, OR FROM YOUR RELIANCE ON CONTENT AVAILABLE ON OR THROUGH THE

WEBSITE, INCLUDING REPORTS, OR FROM ANY COMMUNICATION WITH GLOBAL AI, OR FROM RETENTION, DELETION, DISCLOSURE AND ANY OTHER USE OR LOSS.

Applicable Law and Jurisdiction

These Terms shall be governed solely by the laws of the State of New York excluding any otherwise applicable rules of conflict of laws, which would result in the application of the laws of a jurisdiction other than the State of New York.

If you have a complaint about the Website or to us, please first contact us at contact@global.ai. We will carefully review and consider your complaint.

SUBJECT TO THE EXCEPTIONS BELOW, ANY AND ALL DISPUTES, CLAIMS OR CONTROVERSIES BETWEEN YOU AND GLOBAL AI REGARDING THESE TERMS OR THE WEBSITE, WHICH ARE NOT AMICABLY RESOLVED, SHALL BE SETTLED THROUGH BINDING ARBITRATION (RATHER THAN IN COURT) BY TELEPHONE, ONLINE OR BASED SOLELY UPON WRITTEN SUBMISSIONS WITHOUT IN-PERSON APPEARANCE, ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION (AAA), UNDER ITS CONSUMER ARBITRATION RULES, OR, IF YOU ARE AN ORGANIZATIONAL CUSTOMER, THEN UNDER ITS COMMERCIAL ARBITRATION RULES (WHICH ARE AVAILABLE AT WWW.ADR.ORG). THE SUBSTANTIVE LAW OF ARBITRATION SHALL BE THE LAWS OF THE STATE OF NEW YORK.

JUDGMENT ON THE AWARD RENDERED BY THE ARBITRATOR(S) MAY BE ENTERED IN ANY COURT HAVING JURISDICTION THEREOF. HOWEVER, YOU MAY LODGE CLAIMS IN SMALL CLAIMS COURT IF YOUR CLAIM QUALIFIES. THE FEDERAL ARBITRATION ACT AND FEDERAL ARBITRATION LAW APPLY TO THESE TERMS.

THERE IS NO JUDGE OR JURY IN ARBITRATION, AND COURT REVIEW OF AN ARBITRATION AWARD IS LIMITED. HOWEVER, AN ARBITRATOR CAN AWARD ON AN INDIVIDUAL BASIS THE SAME DAMAGES AND RELIEF AS A COURT (INCLUDING INJUNCTIVE AND DECLARATORY RELIEF OR STATUTORY DAMAGES) AND MUST FOLLOW THESE TERMS AS A COURT WOULD.

PAYMENT OF FILING, ADMINISTRATION AND ARBITRATOR FEES WILL BE GOVERNED BY THE AAA'S CONSUMER ARBITRATION RULES. THESE FEES WILL BE SHARED AS FOLLOWS: ONE THIRD BY YOU AND TWO THIRDS BY US, UNLESS THE ARBITRATOR: (I) DETERMINES THAT THE CLAIMS ARE FRIVOLOUS, IN WHICH CASE THE CLAIMANT SHALL BEAR ALL SUCH FEES ARISING FROM THE FRIVOLOUS CLAIM; OR (II) DETERMINES THAT THE FEES SHOULD BE ALLOCATED DIFFERENTLY.

THE ARBITRATION WILL BE A CONFIDENTIAL PROCEEDING. NEITHER PARTY WILL MAKE ANY PUBLIC ANNOUNCEMENT OR PUBLIC COMMENT OR RELEASE ANY PUBLICITY CONCERNING THE ARBITRATION INCLUDING THE FACT THAT THE PARTIES ARE IN DISPUTE, THE EXISTENCE OF THE ARBITRATION OR ANY DECISION OR AWARD OF THE ARBITRATOR. ALL CLAIMS MUST BE BROUGHT IN THE PARTIES' INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING, AND, UNLESS WE AGREE OTHERWISE, THE ARBITRATOR MAY NOT CONSOLIDATE MORE THAN ONE PERSON'S CLAIMS. YOU AGREE THAT, BY ENTERING INTO THIS AGREEMENT, YOU AND GLOBAL AI ARE EACH WAIVING THE RIGHT TO A TRIAL BY JURY OR TO PARTICIPATE IN A CLASS ACTION.

YOU MAY OPT-OUT OF THE ABOVE ARBITRATION CLAUSE BY EMAILING US TO contact@global.ai, WITHIN SEVEN (7) DAYS OF YOU ENTERING INTO THESE TERMS FOR THE FIRST TIME, AN OPT-OUT NOTICE THAT IDENTIFIES YOURSELF AND CLEARLY SETS OUT YOUR CHOICE TO OPT OUT OF DISPUTE RESOLUTION BY ARBITRATION. IN CASE OF SUCH OPT-OUT, ANY AND ALL DISPUTES, CLAIMS OR CONTROVERSIES BETWEEN

YOU AND US REGARDING THESE TERMS OR THE USE OF THE WEBSITE, WHICH ARE NOT AMICABLY RESOLVED, SHALL BE SUBJECT TO THE EXCLUSIVE JURISDICTION AND VENUE OF THE STATE COURTS IN NEW CASTLE COUNTY IN THE STATE OF NEW YORK, USA AND THE FEDERAL DISTRICT COURT FOR THE DISTRICT OF NEW YORK.

NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS SECTION, EITHER PARTY MAY ASSERT: (A) AN IMPLEADER CLAIM AGAINST THE OTHER PARTY IN ANY COURT OF COMPETENT JURISDICTION ADJUDICATING A THIRD-PARTY CLAIM THAT IS SUBJECT TO THE INDEMNITY CLAUSE IN THESE TERMS; AND (B) A COURT CLAIM FOR INJUNCTIVE OR OTHER EQUITABLE RELIEF, IN ANY COURT HAVING GENERAL OR SPECIFIC JURISDICTION OVER THE DEFENDANT.

Changes to the Terms

From time to time, Global AI may change these Terms. Changes will take effect 7 days after their initial posting on the Website, unless Global AI amends the Terms to comply with legal requirements. In such cases, the amendments will become effective immediately upon their initial posting, or as required, at Global.AI.

Contact Us

You may contact us with any questions or comments at: contact@global.ai.

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